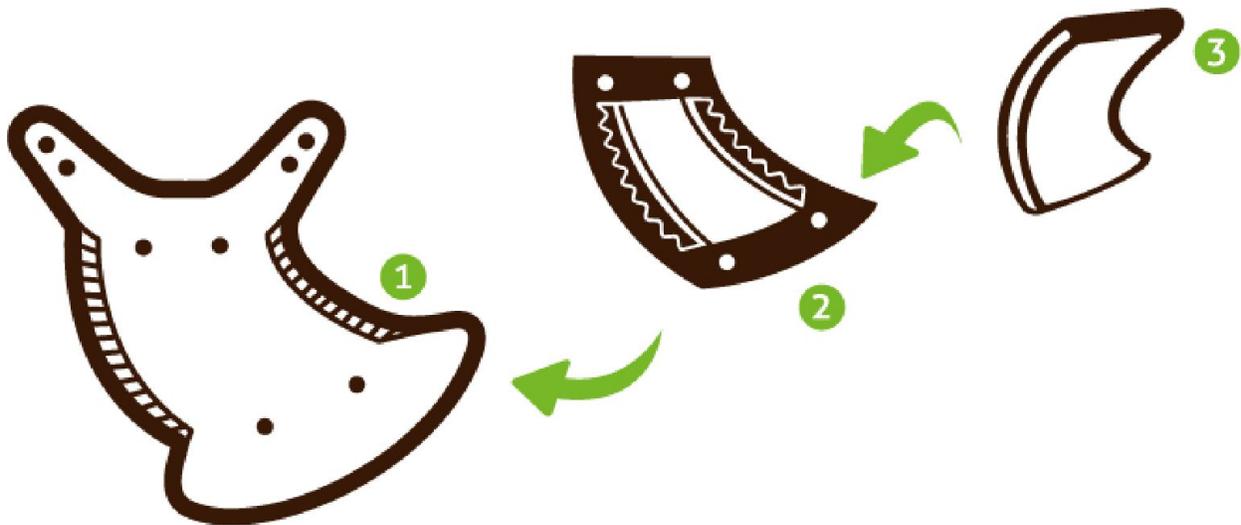


FAQs about our products

1. Cloth diapers and accessories

How do the separate parts fit together?

The inner diaper is buttoned into the inside of the outer diaper using two snaps in the front and two in the back. The inserts are put loosely into the inner diaper, not attached.



This is how you prepare the diaper.

Please make sure that the edges of the inner diaper enclose the inserts on all sides - the inner diaper should make a pouch with the inserts inside of it. If you want to use a liner, place it on top of the inserts and once again make sure that everything is well contained by the inner diaper.

How do I put the diaper on my baby?

Place the open diaper on your changing surface, put your baby on top of it, and close the snaps. With our diapers, it is not the tummy but the leg fit you need to pay attention to - the front can be quite loose on baby's tummy, but the inner diaper must sit snugly in your baby's groin folds. If you lift one of baby's legs, you can reach inside the outer diaper and see if the inner diaper fits well - it should be flush with the skin, without being so tight as to leave a mark.

Our diapers are quite low fitting compared to other brands - please make sure you don't pull them up too high over baby's bottom, because that will bring the front down too far, so that the diaper could leak there.

How do I change the size of the inner diaper?

Should the inner diaper be too loose for your small baby, you can tighten the rubber band and make the long side of the inner diaper a bit shorter. We leave a small opening in the seam of the tunnel that the rubber band runs through, where you can pull it out and tie a small knot - see point 3 in the diagram below. Let the shortened rubber band slide back into the tunnel. The knot can stay until your baby is big enough for the full size inner diaper.



Adjusting the inner diaper (point 3).

Wing Drop - what to do when the diaper snaps are on the smallest setting, and the ends are too long and hang down?

Here's a short video (in German) tackling that problem:
<http://www.youtube.com/watch?v=DjtaEfuNnSY>

How do I change my baby's diaper?

Open the snaps and remove the diaper. If it is only wet, simply replace the wet inserts with dry ones and put the diaper back on. If the diaper is soiled, remove any solids - use toilet paper and flush it down the toilet. If you used a diaper liner, simply flush it down together with its contents BUT only if your liners are specifically made to be flushable, which is not the case for diaper liners made of polyester. We recommend Disana's flushable liners made of cellulose, you will find them in our online shop. When using a diaper liner, the inserts usually do not have to be cleaned at this point.

If the inner diaper has also been soiled, unsnap it from the outer diaper and replace it with a new one. It is practical to alternate between two sets of inner and outer diaper: one is being worn while the other one airs out.

What do I do with the wet and/or soiled inserts?

Wet inserts do not need to be treated, they simply wait for the next wash. Soiled inserts should be cleaned off with toilet paper, as described above, and rinsed as soon as possible. Bigger stains can be treated with bile soap, and rinsed again after a few minutes.

Keep all of your used inserts, and any inner diapers you would like to wash, in your wetbag until you run your next load of diaper laundry. Please do not keep the wetbag on the floor in an area with floor heating, if it is on.

Where to collect used inserts - our handy wetbags

We do not recommend airtight storage of used inserts, outer or inner diapers. An airtight environment is the perfect breeding ground for anaerobe bacteria and other germs. These cause bad odor and lasting stains, as well as weakening the actual cellulose fibres of the fabric, thus damaging your diapers.

Instead, we recommend using our wetbags, made of waterproof and breathable PUL (polyurethane laminated), the same material we use for the inner diapers. The wetbag comes in two sizes, closes with a zipper, and has a loop so you can hang it up. Simply throw it in the washing machine along with its contents, wash at 60°C and never scrub another diaper bucket.

Of course, you can also rinse the used inserts in the sink, hang them to dry, and keep them unwashed but dry until you've collected enough for a load of diaper laundry. This is mostly practiced by parents who do not wash as frequently, once their child no longer needs diapers in the daytime.

How are the diapers and inserts washed?

All our products have a care label with washing instructions. It is important to use a washing machine and not just handwash, except for the woollen inner diaper.

- The *outer diapers* can be washed with your normal 40°C laundry, T-shirts etc. Use your usual, normal detergent. **Do not handwash!**
- The *inserts* should be washed at 60°C.
- *Silk Noil inserts* should be handwashed and pulled into shape while wet.
- The *PUL inner diapers* can be washed at 60°C, along with the inserts, and occasionally at 95°C. We recommend using a laundry net to avoid damage.
- The *woolen inner diaper* can be hand or machine washed (wool program) - using lukewarm water in both cases. An appropriate detergent is highly recommended, such as the Lenya wool detergent you will find in our online shop. Woolen inner diapers should be regreased after washing.

Please do not use softener - it seals the fibres, so they cannot absorb moisture.

You can find more in-depth information on washing cloth diapers on our website:

<https://www.windelmanufaktur.com/de/stoffwindeln/stoffwindeln-waschen>

Do I need to prewash your products before I first use them?

- The *outer diapers* should absolutely be washed before using, so that the color can 'wash in' and not bleed out onto other fabrics. Please machine wash your new outer diapers at 40°C together with similar colors.
- The *inserts* must be washed several times - they need to shrink in size until they fit the inner diaper perfectly, and they become more absorbent with every wash. Inserts reach their maximum absorbency after 8-10 washes, so it's best to start washing them in 40°C or 60°C even during pregnancy, as soon as you receive your order.
- *Silk Noil inserts* should be prewashed once, by hand.
- *PUL inner diapers* can, but do not need to be prewashed before their first use.
- The *woolen inner diaper* deserves special treatment and its own paragraph, below.

What is so special about washing woolen inner diapers?

Before you first use them, and each time you wash your woolen inner diapers, they will have to be regreased to become waterproof again. We recommend Lenya Wool Treatment. The woolen inner diaper is ready for use when water running over it is not absorbed, but runs off in beads. Since wool has amazing self-cleaning properties, you do not need to wash the woolen inner diaper every time it gets a little wet - you can simply let it air out and use it for a long time inbetween washing and regreasing.

2. Natural care for babies

Besides diapers, we carry many other products that help make your life with a baby more sustainable.

- Wash cloths or wipes - machine washable at 60°C (occasionally 90°C)
- Disana muslin squares - machine washable at 60°C (occasionally 90°C)
- Bibs - machine washable at 40°C (occasionally 60°C)
- Changing mats - machine washable at 40°C (occasionally 60°C)
- Oily raw wool

3. Natural care for women

Reusable, sustainable feminine care products are also available.

- Breast pads - machine washable at 60°C
- Make-up remover pads - machine washable at 60°C (occasionally 90°C)
- Tanga panty liners - machine washable at 60°C (occasionally 90°C)
- Panty liners with/without PUL* - machine washable at 60°C (occasionally 90°C)
- Menstruation pads with/without PUL* - machine washable at 60°C (occasionally 90°C)

*waterproof and breathable

More questions and answers on our website www.windelmanufaktur.com!

Should you not find an answer to your question, please ask us directly and write to kundenservice@windelmanufaktur.de!

We wish you much joy with our products, and all the best for you and your family!

Stephanie Oppitz & WindelManufaktur team